



**Community Choice Aggregation (CCA)  
FAQs for Residents**

If you have a question that isn't answered below, please contact us at [megaCCAteam@energynext.com](mailto:megaCCAteam@energynext.com) or 518.533.5399

**Q. What happens with my current utility?**

A. Your electric bill has two main sections, delivery and supply. With a CCA you will still pay the delivery portion of your bill to your utility (e.g. NYSEG, National Grid), see example bill. The delivery portion includes funds to maintain infrastructure and address electricity outages.

**Q. How do I know if the utility is my electric supplier?**

A. Your electric bill has two main sections, delivery and supply. Check the supply portion of your bill to see if it lists the name of a company that is different from your utility, see example bill. If you receive two bills for your electric supply you have already selected a supplier other than the utility. If you are still not sure, contact us and we'll help you out.

**Q. Can I join (opt-into) the CCA if I already selected a company other than the utility?**

A. Yes, you can opt-into the CCA, but if you signed a contract for a certain length of time there may be a fee to terminate that contract. If the contract term is up, we welcome you to reach-out to us and we can help you join the CCA. Not sure if you have a contract with a termination fee, contact us and we'll help you out.

**Q. Can I participate?**

A. To get the benefits of CCA you must live within a city, town or village that is participating in the program. If your community is participating and you get your electric supply from the utility (e.g. NYSEG, National Grid) you will automatically be included in the CCA.

**Q. Can my community participate?**

A. Cities, towns and villages in New York State can participate in CCA. If you live in a village that is located within a town and the town is participating in the CCA, village residents - who are also residents of the town - are not automatically included, the village must also choose to participate. If you live in a municipal electric or electric cooperative CCA is not an option for your community at this time.

**Q. What if I don't want to participate in the CCA?**

A. CCA is all about choice and you have the opportunity to opt-out. If your community participates in CCA you will receive an opt-out letter. This letter will include information on the details of the CCA, including electricity price and terms, and provide information on multiple ways to opt-out. You have 30 days to opt-out.

**Q. What if I don't opt-out within 30 days?**

A. If you don't opt-out within 30 days you will be switched to the electric supplier for the CCA. You are still able to return to the utility for your electric supply without a penalty.

**Q. What if I move?**

A. If you move to another community participating in CCA you are able to join that group for the remainder of the term of the program.

**Q. Where does the electricity come from?**

A. Unless a community specifically requests the source of the electricity it will be generated from a variety of fossil fuel and renewable resources which could include natural gas, hydro and nuclear. It is possible for communities to request a CCA from 100% renewable sources, though this may cost more.

**Q. Can I get renewable energy through the CCA?**

A. It is possible for communities to request a CCA from 100% renewable sources (e.g. hydroelectric, wind, solar), though this may cost more. It is also possible for a percentage of the generation to come from renewable sources. For example, a CCA may still offer better rates and provide 60% renewable energy.

**Q. What electric suppliers serve CCAs?**

A. Third party electric services companies, ESCOs, will compete to win the business of the CCA. The ESCOs will be responding to a Request for Proposal (RFP) which outlines how much electricity they must supply and other requirements of the CCA.

**Q. How can an ESCO offer a better rate than my utility?**

A. Utilities must purchase electricity as it's used and pass through the cost to the customer. ESCOs can purchase hedges and other financial transactions allowing for more purchase options that can result in lower prices.

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**Example residential electric bill**

Your electric bill includes two main types of charges:

- 1. Delivery
- 2. Supply

**With CCA:**

- 1. Delivery: NYSEG will still be responsible for power outages and maintenance
- 2. Supply: best price will be chosen from multiple companies

JOHN DOE  
Account Number: 0000-0000-000  
Statement Date: February 21, 2014

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Service Address: 123 MAIN STREET, ANYTOWN, NY 12345  
 NYSEG DETAILED ACCOUNT ACTIVITY Page 3 of 5

Electricity Service - Residential  
 Electricity Rate - 12001 NYSEG Supply Service  
 Service from: 01/18/14 - 02/18/14  
 PoD ID: N01000000000000

Meter Number	Current Meter Read Date	Current Meter Read Reading	Previous Meter Read Date	Previous Meter Read Reading	Reading Difference	Billed Usage	Billing Period
00000000	02/18/14	40600 A	01/18/14	39892 E	708	708 kwh	32 days

Type of read: A - Actual, E - Estimate, C - Customer, R - Remote and N - No read

Electricity Delivery Charges				
Basic service charge				15.11
Delivery charge	708 kwh	@	0.0333	23.58
Transition charge	708 kwh	@	-0.01043563	-7.39
Revenue decoupling mech	708 kwh	@	-0.002816	-1.99
Reliability support svcs. chg	708 kwh	@	0.001934	1.37
NY state assessment	708 kwh	@	0.001418	1.00
SBC/RPS charge	708 kwh	@	0.005891	4.17
Subtotal Electricity Delivery				\$35.85

Electricity Supply Charges				
Supply charge	708 kwh	@	0.06276665	44.44
Merchant function charge - Jan	309 kwh	@	0.003689	1.14
Merchant function charge - Feb	399 kwh	@	0.003413	1.36
Subtotal Electricity Supply				\$46.94